



**GLOBAL  
FACILITIES**  
MANAGEMENT, LLC

July 11, 2012

Mr. Steve Downing  
President  
Window Consultants, Inc  
8 'B' Music Fair Rd  
Owings Mills, MD 21117

Re: Loyola Blakefield, Wheeler Hall New End Cap & Renovations

Dear Steve,

With this project completely behind us and having functioned successfully over this past school year, I want to take a belated opportunity to thank you and your entire team for the exceptional job that was done. From the time the decision was made to replace the windows in the school building, I was grateful that we had you involved from the beginning to help advise and guide the decision making process so we not only accomplished our goal of a better functioning building for mechanical purposes but we were able to retain the classic characteristics of the original windows that have been so much a part of the legacy this special building to the alumni. The outcome is exceptional and the change has gone virtually unnoticed by the school community which is a testament to the quality of the product you recommended, design details you so carefully help craft and execution by your crew.

As I have often stated, I value the professionalism and level of integrity you bring to the table. I am always confident that you are providing us and our client with the most valuable and practical unbiased information that can work within the budget and still maintain the quality and durability we so much need. Your project team is responsive to any inquiry or issue and never reluctant from getting a satisfactory conclusion to any concern. They are easy to coordinate with and always maintain an even demeanor and professionalism.

As a former Board member, alumnus, parent and owner's rep for the school, I couldn't be more proud of what was accomplished by this project and the final results that speak for themselves as one admires the façade of the building.

On behalf of Loyola, thank you for a job exceptionally well done. I look forward to and welcome future opportunities to work with you again.

Sincerely,

Louis F. Baird, CFM  
Principal  
Global Facilities Management, LLC  
Loyola Owner's Representative